Customer Requirements Analysis

Overview
The Customer Requirements Analysis test measures the candidate's knowledge of customer requirements and the software development process. Designed for experienced programmers and analysts, this test covers the following topics: Analysis, Building the System, Data Gathering Methods, Defining the System, Documenting, Problem Analysis, User Needs Analysis, and Validation.

Job Level: Individual Contributor
Job Family/Title: Programmer, Analyst
Localizations Available: US English

Details
Average Testing Time (minutes): 20
Time Allowed (minutes): 90
Maximum Number of Questions: 30
Designed for Remote Testing: Yes
Question Format: Adaptive, Multiple Choice
Product Category: Information Technology

Knowledge, Skills, Abilities, and Competencies Measured
Measures knowledge of the following Customer Requirements Analysis 8 topics:

- Analysis
- Building the System
- Data Gathering Methods
- Defining the System
- Documenting
- Problem Analysis
- User Needs Analysis
- Validation
**Sample Questions**

Which one of the following directly enables new requirements to be added to a project?

- Changed business practices
- Faster network speeds
- Finding certain functions unnecessary
- Expanded memory
- Increased CPU power

**Sample Reports**

**Test: Customer Requirements Analysis**

This report is confidential and its contents are intended to assist in the prediction of an applicant’s work behavior. If you would like more information about this interpretive report or other products, please contact your account representative.

**Score:** 2.98
**Pre-requisite Level:** Advanced (3.81 – 4.99)

The candidate has achieved the basic elements of Customer Requirements Analysis (Analysis Methodologies, Documentation of Functional Requirements, Documentation of Non-Functional Requirements) and intermediate Customer Requirements Analysis concepts (Supporting Analysis, Development, Stakeholder Relations, Requirements Management). The candidate is likely proficient with more advanced Customer Requirements Analysis concepts, such as:

- Requirements Approaches
- Stakeholders Requirements
- Requirements Discovery

At the Advanced level, the candidate will be capable of working on projects involving Customer Requirements Analysis and will be capable of mentoring others on most projects in this area.

**Percentile Comparisons**

The percentile score indicates how well the candidate scored relative to other candidates in the comparison population indicated by the score.

**Detail Item Results**

<table>
<thead>
<tr>
<th>Order</th>
<th>Question</th>
<th>Topic</th>
<th>Description</th>
<th>Skill Level</th>
<th>Time Taken (Seconds)</th>
<th>% Correct</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>CUSTOMER_REQ_ANALYSIS_EA_PI_BO_0018_R1</td>
<td>Documentation of Functional Requirements</td>
<td>Writing Specifications</td>
<td>Basic</td>
<td>56.9</td>
<td>No</td>
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<tr>
<td>2</td>
<td>CUSTOMER_REQ_ANALYSIS_EA_PI_BO_0018_R1</td>
<td>Requirements Discovery</td>
<td>Determining GDFS Prerequisites</td>
<td>Advanced</td>
<td>103.4</td>
<td>No</td>
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<td>3</td>
<td>CUSTOMER_REQ_ANALYSIS_EA_PI_BO_0018_R1</td>
<td>Analysis Methodologies</td>
<td>User development</td>
<td>Basic</td>
<td>191.0</td>
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<td>4</td>
<td>CUSTOMER_REQ_ANALYSIS_EA_PI_BO_0018_R1</td>
<td>Functional Requirements</td>
<td>Business Rules</td>
<td>Basic</td>
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<td>5</td>
<td>CUSTOMER_REQ_ANALYSIS_EA_PI_BO_0018_R1</td>
<td>Requirements Discovery</td>
<td>User Activity Observation</td>
<td>Advanced</td>
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